

GOVERNEMENT COLLEGE FOR WOMEN (A), GUNTUR

Annual Report of Grievances and Redressal Committee (GRC)

&

Internal Complaints Committee (ICC)

Annual Report 2024 – 25

The **Grievances and Redressal Committee (GRC) and Internal Complaints Committee (ICC)** of Government College for Women extend its support to resolve student grievances and any complaints under posh act 2013. there is an effective grievance redressal system under the able guidance of our college principal and committee members. Various awareness Programmes were conducted during this academic year. To provide a better learning environment, Students are given counselling about the discipline in the college and awareness about anti- ragging laws and help line numbers.

During the academic year 2024-25 the following Programmes were organized.

- ❖ Awareness Programme on “Women Protection Apps” conducted on 23.10.2024. To create awareness about various help line centers and apps which are initiated by the government for the safety and protection of women and children.
- ❖ Awareness Programme on “Cyber Crime” conducted on 30.10.2024. Government of India and all state Governments have established various help line centers and apps for the protection and safety of women and children.
- ❖ Students were given awareness to raise the complaint and inform it through a simple drafted letter posing in the complaint box" arranged in various locations in college.

- ❖ Announcements in college assembly time about the "committee and complaint box" will be done randomly every month.
- ❖ Announcements in college assembly time about the ragging issues and awareness on practice of "peaceful college life" will be given to students.
- ❖ Committee members will go-through all the complaints on every month - end. A proper enquiry will be conducted depending on the reliability, action is advised to the principal by the committee.
- ❖ Problems will be resolved within a time frame of 4 to 5 days.
- ❖ In emergency depending on the urgency the complaints can be taken directly by committee from students for an immediate action.
- ❖ The GRC & ICC may consult Commissioner of Collegiate Education (CCE) office, Complaints committee for solutions depending on the importance of the problem.
- ❖ The GRC & ICC committee will prepare Annual action taken report and submit it to principal for transparency on every action taken uploaded in College Website.

► Institutional mechanism for transparency, timely redressal of student grievances, Prevention of sexual harassment and ragging cases during the year

S. No.	Year	Total Grievance Received	Number of Grievances Redresses	Avg. Number of Days for Grievance Redressal
1.	2024-25	10	10	Within 5 Days

EVIDENCES :



Cyber Crime Programme



Opening of Compliant Boxes



Opening of Compliant Boxes



Opening of Compliant Boxes



scattered clouds 37.0 °C
 7CWV+CJG, Main Rd,
 opp. Womens College,
 Sambasiva Pet, Guntur,
 10 Apr 2025 11:37 am
 Google

Opening of Compliant Boxes



GPS Map Camera
 Guntur, Andhra Prades...
 7cwv+cjg, Main Rd, Opp. Womens College,
 Sambasiva Pet, Guntur, Andhra Pradesh
 522001, India
 Lat 16.296181° Long 80.444575°
 10/04/2025 12:08 PM GMT +05:30
 Google

Examining the Student Complaints



ICC & GRC Members Meeting with Principal

V.R. Jaisankar

PRINCIPAL
GOVT. COLLEGE FOR WOMEN
& INTUR